

John Matthew Marquez

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WORK EXPERIENCE

INVESTAGRAMS | QA ENGINEER

Remote | Feb 2021 – Current

- Implemented a comprehensive regression testing strategy for both mobile and web platforms at Investagrams, incorporating automated testing tools such as Selenium and Appium to enhance software quality and user experience.
- Automated end-to-end testing procedures using Selenium and Pytest, leading to a substantial improvement in testing efficiency and ensuring the high quality of Investagrams' trading platform.
- Identified and resolved software issues through comprehensive troubleshooting, ensuring uninterrupted operations and seamless user experience for Investagrams' stakeholders.

SNAPMART | IT Ops TRAINEE - QA

Taguig, Metro Manila, PH | June 2020 – January 2021

- Monitored and analyzed system performance metrics using Apache Superset, contributing to the identification and resolution of potential issues to maintain Snapmart's platform's optimal functionality and user experience as an IT Ops Trainee in QA.
- Led the UAT testing efforts for Snapmart's web and mobile platforms, guaranteeing seamless user experiences and the successful rollout of top-notch software solutions.
- Effectively coordinated with cross-functional teams to prioritize and resolve Jira tickets, ensuring seamless communication and timely issue resolution, thereby optimizing quality assurance processes within Snapmart's IT operations.
- Automated end-to-end test scenarios using Selenium IDE, leading to a substantial improvement in testing accuracy and efficiency for Snapmart's software solutions.

MYKUYA | BUSINESS OPERATIONS ANALYST

Taguig, Metro Manila, PH | Aug 2019 – April 2020

- Developed and implemented custom data dashboards in Metabase to track key performance indicators and optimize operational processes at MyKuya, resulting in data-driven decision-making and increased efficiency across the organization.
- Performed detailed User Acceptance Tests (UATs) on various web and mobile platforms, meticulously documenting and reporting bugs and issues to guarantee seamless product delivery and optimal user experiences at MyKuya.
- Crafted customized daily and weekly business intelligence reports for diverse departments at MyKuya, delivering targeted insights and strategic recommendations that optimized operational efficiency and facilitated data-driven decision-making across the organization.

SKILLS

PROGRAMMING LANGUAGES	Python (Advanced), JavaScript (Intermediate), HTML/CSS (Basic), Svelte (Advanced), Selenium (Advanced), Sveltekit (Advanced), SQL (Basic)
QUALITY ASSURANCE	Manual Testing, Load Testing, API Testing, Automated Testing, Mobile Testing, Web Testing
PROJECT MANAGEMENT	Communication Skills, Problem Solving, Time Management

PROJECTS

ERP SOFTWARE | ODOO, NGINX, DOCKER, POSTGRES, LINUX

Tailored and optimized Odoo ERP for a bakery, leveraging Docker containers with PostgreSQL, Wireguard, and Nginx on a Linux VPS. Resulted in significant efficiency gains, streamlined operations, and increased productivity across inventory management, accounting, website hosting, and employee scheduling.

VISA APPLICATION TRACKER | SVELTE/KIT, POCKETBASE, NODEJS

Crafted Visa Application Tracker, a robust application powered by Svelte/Kit, Pocketbase, and NodeJS, streamlining the tracking of customer visa applications and seamless management of accompanying documents.